

Whetstone, Jane [IUB]

From: iub@iowa.gov on behalf of Douglas Schroeder <iub@iowa.gov>
Sent: Monday, December 14, 2015 1:16 PM
To: customer@iowa.gov
Subject: Form submission: Online Complaint

**FILED WITH
Executive Secretary
December 14, 2015
IOWA UTILITIES BOARD
E-22137**

Submitted on Monday, December 14, 2015 - 1:15pm

Submitted values are:

==Customer Information:==

Name: Douglas Schroeder
Business Name:
Address: 971 Rose Ave Clarence IA 52216
City: Clarence
State: Iowa
Zip Code: 52216
Best Way to Contact You: (check all that apply):
- Email
- Work/Business Phone
Email Address: schroederangus@msn.com
Work/Business Phone: 5633574044

==Utility Information:==

Utility Name: Other
If other, please provide company name: RICL
Have you contacted the utility about the problem? No
Do you currently have working utility service? Yes

==General nature of your complaint:==

(check all that apply): Other
If other, please describe: RICL

==Description of Complaint:==

Describe your problem in detail: (Please be sure to include any dates, times, names of persons, or other details that will be helpful to our understanding the problem and seeking resolution.): The fact that a private company can take property and make one time payment. Then receive revenue from that for a lifetime is wrong. I do not know anyone that would make a sale on a commodity and not expect to be paid each time.

==Attachments==

Complaint Attachment: