



Gerri D. Huser, Chair
Nick Wagner, Board Member
Richard W. Lozier, Jr., Board Member

February 14, 2020

Kristy Dahl Rogers
Attorney
Fredrikson & Byron Law Firm
505 E. Grand Ave, Suite 200
Des Moines, IA 50309-1977

Dear Ms. Rogers,

Thank you for informing the Iowa Utilities Board that you did not receive service of comments filed by the Office of Consumer Advocate (OCA) in docket number NOI-2019-0001 on January 3, 2020. We have investigated and identified the issue.

Staff determined that your name appeared twice on our service list, and unintentionally removed you from the service list entirely due to a system error when attempting to correct the duplication. We are working to fix this issue with our application provider and have suspended removing duplicate entries from service lists until the fix is deployed.

Our apologies for any inconvenience caused by the error.

Sincerely,

/s/ Louis Vander Streek

Louis Vander Streek
Chief Operating Officer