

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
UTILITIES BOARD

IN RE:  RELIANCE TELEPHONE OF GRAND FORKS, INC.	DOCKET NO. TF-2019-0026
INMATE CALLING SOLUTIONS, LLC	DOCKET NO. TF-2019-0030
COMBINED PUBLIC COMMUNICATIONS, LLC	DOCKET NO. TF-2019-0031
PRODIGY SOLUTIONS	DOCKET NO. TF-2019-0032
NETWORK COMMUNICATIONS INTERNATIONAL CORP.	DOCKET NO. TF-2019-0037
GLOBAL TEL*LINK CORPORATION	DOCKET NO. TF-2019-0039
ENCARTELE, INC.	DOCKET NO. TF-2019-0270

**ORDER GRANTING INTERVENTION IN PART AND DENYING IN PART**

**PROCEDURAL BACKGROUND**

On August 14, 2020, Securus Technologies, LLC (Securus), filed a request with the Utilities Board (Board) to intervene in Docket Nos. TF-2019-0026, TF-2019-0030, TF-2019-0031, TF-2019-0032, TF-2019-0037, TF-2019-0039, and TF-2019-0270, noting that each docket pertains to the Board's current investigation of the rates and the

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TF-2019-0037, TF-2019-0039, TF-2019-0270  
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terms and conditions in proposed telecommunications tariffs by each of the respective alternative operator services (AOS) providers.

Pursuant to 199 Iowa Administrative Code (IAC) 7.13(2), any objections or responses to the petition to intervene were to be filed by August 21, 2020. No objections or responses have been filed.

### **PETITION TO INTERVENE**

On August 16, 2020, the Board issued an order in Docket No. TF-2019-0031 granting a request by Combined Public Communications, LLC (CPC), to cancel its service provider registration and applicable tariffs, thereby relinquishing its authority to provide telecommunications service in Iowa. In addition, the Board closed Docket No. TF-2019-0031. As a result of the Board granting CPC's request that its registration to provide telecommunications service in Iowa and applicable tariffs be canceled, the Board will only address the request by Securus to intervene in the remaining AOS dockets and will deny the request to intervene in Docket No. TF-2019-0031.

In support of its petition to intervene in the remaining active dockets, in which inmate calling service tariffs are being addressed, Securus states it has a strong interest in each of these proceedings because it appears the Board is reviewing each revised tariff to develop consistent tariffs for providing inmate calling service. Securus states that the results of the Board's review could affect its interests to the extent that regulatory decisions in any one docket may in the future be expected to apply to other AOS providers. In addition, Securus states that no other intervenor is likely to

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adequately represent Securus' interests and asserts that the Board's granting of intervention to its competitor, Global Tel\*Link Corporation, in Docket No. TF-2019-0039, should result in the granting of this request to ensure decisions reached in various dockets are equitable among competitors.

Board rules at 199 IAC 7.13 establish requirements for intervention in a Board proceeding. Based upon the information provided by Securus, the Board finds that the company has an interest in the determinations made by the Board regarding inmate calling services in Iowa and that its interest is distinct from other inmate calling service providers. The Board finds that the review by the Board of the proposed inmate calling tariffs weighs against holding Securus to a strict timeliness requirement with regard to the inmate calling service tariff dockets. The Board has continued to review the proposed tariffs and has required revised tariffs in these dockets, and filing of the request for intervention will not be denied as untimely.

Pursuant to 199 IAC 7.13(5), the Board may grant intervention to any person who has a cognizable interest in the proceeding. The Board finds that Securus has demonstrated an interest in the inmate calling service dockets that will not be represented by any other parties. The Board will grant Securus intervention in the tariff proceedings as listed in the ordering clauses. The Board is reviewing each revised tariff as it is filed, and Securus will not be allowed to delay the Board's review of the revised tariffs.

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**ORDERING CLAUSES**

**IT IS THEREFORE ORDERED:**

1. Securus Technologies, LLC, is granted intervention in Docket Nos. TF-2019-0026, TF-2019-0030, TF-2019-0032, TF-2019-0037, TF-2019-0039, and TF-2019-0270.
2. Securus Technologies, LLC, is denied intervention in Docket No. TF-2019-0031.

**UTILITIES BOARD**

**Geri Huser** Date: 2020.08.27  
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ATTEST:

**Anna Hyatt** Date: 2020.08.27  
14:06:20 -05'00'

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Richard W. Lozier, Date: 2020.08.27  
Jr. 10:57:36 -05'00'

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Dated at Des Moines, Iowa, this 27th day of August, 2020.