STATE OF IOWA DEPARTMENT OF COMMERCE UTILITIES BOARD

IN RE:

SECURUS TECHNOLOGIES, LLC

DOCKET NO. TF-2019-0033

ORDER GRANTING ADDITIONAL TIME TO FILE REVISED TARIFF

On November 13, 2020, the Utilities Board (Board) issued an Order Requiring Revisions to Revised Tariff and Granting Confidential Treatment that directed Securus Technologies, LLC (Securus), to file revisions to its revised tariff within 30 days. The revisions were to be filed on or before December 14, 2020.

On December 11, 2020, Securus filed with the Board a motion for additional time to file revisions to its revised tariff. Securus' motion asserts that it is waiting the return of an executed amendment from one facility and would prefer to make all filings at once so the contracts and tariff pages align without further amendment. Securus' motion also states that it is reviewing its refund policies and believes this review will result in a refund policy that is more beneficial to customers and has clearer terms. Securus asserts that this review would not be completed by December 14, 2020.

Securus requests an extension to file its revisions, proposing a date of January 29, 2021. Securus contends that since the Board issued several orders on December 11, 2020, to other inmate calling service providers, granting the requested extension would not materially delay the Board's resolution of these matters. The Board will grant

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Securus' request for additional time to file its revised tariff and will require Securus to file the revised tariff by January 29, 2021.

IT IS THEREFORE ORDERED:

Securus Technologies, LLC's, motion for additional time to file its revised tariff is granted. Securus Technologies LLC shall file its revised tariff by January 29, 2021.

UTILITIES BOARD

Geri Huser Date: 2020.12.21 12:51:38 -06'00'

Richard W. Lozier, Date: 2020.12.18 12:57:52 -06'00'

ATTEST:

Louis Vander Streek

Date: 2020.12.21

15:03:12 -06'00'

Joshua J Byrnes Date: 2020.12.21 08:23:47 -06'00'

Dated at Des Moines, Iowa, this 21st day of December, 2020