



June 16, 2021

Executive Secretary
Iowa Utilities Board
1375 East Court Avenue, Room 69
Des Moines, IA 50319-0069

Re: Inquiry Regarding Services and Rates for Alternative Operator Services – T. W. Vending, Inc.
Docket NO. NOI-2019-0001

VIA E- AND REGULAR U.S. MAIL

Dear Executive Secretary:

Please find this letter submitted on behalf of T.W. Vending, Inc., d/b/a TurnKey Corrections (“TurnKey”) in response to the “Order Requiring T.W. Vending, Inc., to submit a complete tariff for Utilities Board review within 30 days of this Order” issued May 25, 2021, under the above-referenced docket number.

TurnKey has been in business for over 20 years offering inmate commissary, banking and communications services to facilities throughout the Central and Western United States. It currently operates in 22 states, including Iowa. TurnKey operates in Johnson County, Pottawattamie County, Iowa County, Marion County, Pocahontas County, Scott County, and Webster County in Iowa. Each County with which TurnKey does business determines separately who it is it wants to do business with for telecommunications. While TurnKey has the ability to partner with telecommunications providers, it has found that the County facilities are best able to determine which telecommunications provider fits their needs. As to the Counties in Iowa with which TurnKey does business, Webster County does not have a telecommunications provider, Scott County uses GTL, and the balance of the counties with which TurnKey does business use TKC TeleCom, LLC. It is the understanding of TurnKey that these telecommunications providers are registered with the Iowa Utilities Board.

In summary, TurnKey is not providing any regulated phone services in the State of Iowa, and as such, does not believe it should be required to file a tariff.

Any questions or concerns regarding this filing should be directed to me at 715-280-3216 or via email at ericj@tkc32m.com. Thank you for your assistance in this matter.

Sincerely,

Eric A. Johnson, Esq.
General Counsel, T.W. Vending, Inc.

Cc: Mr. Steve Kassekert (via email only)
Mr. Tim Westby (via email only)