

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
UTILITIES BOARD

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IN RE:

ENCARTELE, INC.

DOCKET NO. TF-2019-0270

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**ORDER APPROVING REVISED TARIFF SHEETS**

On June 9, 2021, the Office of Consumer Advocate (OCA), a division of the Iowa Department of Justice, filed a Complaint and Request for Further Proceedings with the Utilities Board (Board) in Docket No. TF-2019-0270. The complaint states that on May 24, 2021, the Federal Communications Commission (FCC) established a uniform interim rate cap of \$0.21 per minute for interstate inmate calling service. OCA states that Encartele, Inc. (Encartele), and five other companies have tariffs that authorize a per-minute charge above the FCC's uniform interim cap. OCA requested a further proceeding to determine if the tariffs authorizing charges in excess of \$0.21 per minute for intrastate inmate calling service are just and reasonable.

On June 15, 2021, Encartele filed two revised tariff sheets. The revised tariff sheets are a tariff check sheet and a revised tariff sheet lowering the rate for all calls from all correctional facilities served by Encartele to \$0.21 per minute. On June 15, 2021, in response to Encartele's filing, OCA withdrew its Complaint and Request for Further Proceedings in this docket.

The Board has reviewed the revised tariff sheets and finds that the revised tariff sheets substantially comply with the Board requirements for providing inmate calling

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service. Since the rates in the revised tariff are reduced, the Board finds the rates are just and reasonable. The Board will approve Encartele's revised tariff sheets.

Encartele shall file any future tariff revisions in a new TF docket.

**IT IS THEREFORE ORDERED:**

The revised tariff sheets filed by Encartele, Inc., in Docket No. TF-2019-0270 on June 15, 2021, are approved subject to complaint and investigation and will become effective on the date of this order.

**UTILITIES BOARD**

**Geri Huser** Date: 2021.06.25  
13:13:35 -05'00'

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**Richard Lozier** Date: 2021.06.24  
09:25:48 -05'00'

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ATTEST:

**Anna Hyatt** Date: 2021.06.25  
13:37:22 -05'00'

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**Joshua J Byrnes** Date: 2021.06.24  
15:33:13 -05'00'

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Dated at Des Moines, Iowa, this 25th day of June, 2021.