## NOI-2014-0003

### FILED WITH Executive Secretary

#### 2014 PAYMENT AGREEMENTS CITY OF WELLMAN

# July 09, 2014

### **IOWA UTILITIES BOARD**

## 1. Number of Accounts with Payment Agreement from November 1-2013 to May 1-2014: 5 2. Delinquent amount at time of payment agreement: 206.00 492.00 636.00 635.00 384.00 Length of Payment Agreement: 12 months for all accounts **Number of Payments :** 4 6 2 Plus Income offset and LIHEAP 5 6 **Delinquent Amount on May 1-2014** 683.00 835.00 454.00 991.00 1566.00 **Number LIHEAP Qualified** One account received LIHEAP 3. Example of Payment Agreement/attached 4. <u>Sample Copy of bill – indicating amount owed under payment agreement/attached</u>

- 5. <u>Customers refused payment agreement Nov 1 2013 to may 1-2014:</u> 0/zero
- 6. <u>Reason Customer was refused a payment agreement.</u> 0/zero
- <u>Reason Payments were not consistent w/IUB rules:</u> Repair to vehicle to get back and forth to work. Started new job – one to two weeks delay for first check. Off work for health reasons.