

STATE OF IOWA DEPARTMENT  
OF COMMERCE UTILITIES  
BOARD

IN RE:	
ENCARTELE, INC.	DOCKET NO. TF-2019-0270

REQUEST FOR EXTENSION OF TIME TO FILE RESPONSE TO ORDER  
REQUIRING FILING OF REVISED TARIFF

On May 21, 2020, the Utilities Board (Board) issued an order requiring Encartele, Inc. (Encartele), to file revisions to its proposed tariff. On July 21, 2020, Encartele filed the required revised tariff. The Office of Consumer Advocate (OCA), a division of the Iowa Department of Justice; Prison Policy Initiative, Inc. (PPI); Global Tel\*Link Corporation; and Securus Technologies, Inc., are parties to this docket. The Board issued an order requiring further revisions to the tariff based on the information provided in the September 10, 2020 technical conference. Encartele made those changes and re-filed its tariff on October 9, 2020. On December 11, 2019, the Board ordered that Encartele make certain changes in its tariff and file it in its final form.

We respectfully request for an extension of time to file the required tariff. Unfortunately, key individuals that are part of the internal tariff approval process are currently unavailable due to personal impact by the Covid-19 Pandemic. We are therefore requesting an extension of time for an additional 15 days, making the tariff due by January 25, 2021.

Respectfully submitted this 8<sup>th</sup> day of January 2021

By: /s/ *Dana Hoyle*, MS

Regulatory Consultant  
Encartele, Inc.  
8210 S. 109 Street  
LaVista, NE 68128  
hoyleregaffairs@gmail.com